A guide to using trams in Greater Manchester February 2017 Queens Road Newton Victoria 😜 Heath and Monsall Moston Ŏ-Failswort Central dilly Gardens New Islington Velopark

Metrolink

Metrolink tram service

Trams run on the Metrolink network from approximately 6am to 11.30pm Mondays to Thursdays, with last trams running later on Fridays and Saturdays. On Sundays, trams run between 7am and 10.30pm.

Trams on the Airport line operate different hours, leaving Deansgate-Castlefield at around 3am and arriving at the Manchester Airport stop before 4am. Details of the specific first and last tram times from each stop can be found at the information sources shown on the back of this guide.

Choosing your ticket

Metrolink offers a range of ticket types to suit a variety of travel needs. Tickets are available for single and return journeys between two stops, as well as 7-day, 28-day* and annual* season tickets that offer better value if you make the same journey regularly.

You can also buy day, weekend or family **Travelcards** that let you travel to multiple stops, with some enabling you to travel on more than one mode of transport.

Buying your ticket

Tickets are not available to buy on the tram so please make sure you have a valid printed or mobile ticket, or a validated concessionary pass before you board the tram. If you are unable to show a valid ticket or pass when asked, you will be liable for a standard fare of up to £100.

Touch-screen ticket machines are located on all Metrolink platforms. Simply follow the on-screen instructions to purchase your ticket and, if you need more information, just press the button marked 'i' at any time. The full range of Metrolink tickets is available on all ticket machines*.

To see the full range of ticket types visit www.metrolink.co.uk/tickets

Concessionary travel

Concessionary passes are available for older and disabled people, when using a TfGM-issued concessionary travel pass please touch in and touch out via the yellow smart readers on Metrolink platforms at the start and end of every free journey you make. Unless you have a concession plus pass you need to buy a ticket to travel before 9.30am, Monday to Friday.

Children aged 5 – 16 can travel at child fares but proof of age is required from age 11. Young people aged 11-16 who live or attend a school in Greater Manchester are eligible for a TfGM igo pass which is accepted proof of eligibility.

Visit www.tfgm.com/igo for more information.

To find out if you qualify for concessionary travel visit www.metrolink.co.uk/concession

get me there

Travelling around Greater Manchester is getting smarter. Adult Metrolink customers are able to purchase a range of tickets on the new smart ticketing app available on Apple and Android.

If you would like us to keep you up-to-date with new get me there products and services as they are introduced, including the introduction of multi-modal smart cards, sign up to receive more information at www.getmethere.co.uk

* To purchase a 28-day or Annual Season Ticket you first need to get a free Metrolink Travel Club ID card.

You can obtain one at any Transport for Greater Manchester Travelshop or download an application form at www.metrolink.co.uk/travel-club

Journey planning

With more trams running through the city centre, more often, customers can now simply transfer between services, making journeys faster, easier and more reliable.

To plan your journey, visit my.tfgm.com or download My TfGM, Transport for Greater Manchester's real-time travel information app, available on Apple and Android.

For more information on using Metrolink

Go online

www.metrolink.co.uk | | @MCRMetrolink



Call Metrolink Customer Services

0161 205 2000

6am – 11pm Monday to Thursday

6am – 12 midnight Friday and Saturday

7am – 10pm Sunday and public holidays

Accessibility

Metrolink trams and stops have been designed to make access as easy as possible for all our passengers.

For full details our Metrolink Access Guide can be downloaded at:

www.metrolink.co.uk/using-the-network

For public transport information:

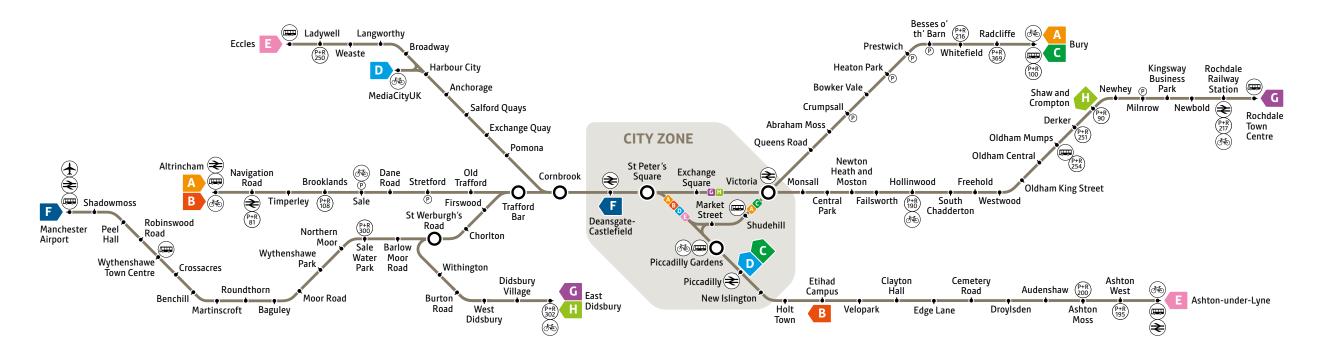
0161 244 1000

7am – 8pm Monday to Friday

8am – 8pm Saturday, Sunday & public holidays

All information in this leaflet is correct at time of going to press. If you have any comments about your new Metrolink service and how we can encourage you to use it, please send us your thoughts to customerservices@metrolink.co.uk

Greater Manchester tram network map



Tram services

- A Altrincham Bury A
- B Altrincham Etihad Campus B
- C Bury Piccadilly C
- D MediaCityUK Piccadilly D
- Ashton-under-Lyne Eccles
- Manchester Airport Deansgate-Castlefield F
- G East Didsbury Rochdale Town Centre G
- H East Didsbury Shaw and Crompton H



Bus interchange

Rail interchange

Park + Ride
Number of spaces available

- (P) Car park Limited spaces available
- Cycle hub
 Membership required

Check tram times before travelling: www.metrolink.co.uk



You must have a valid ticket or pass before you board.

Tickets are available from machines on platforms and on the **get me there** app.

www.metrolink.co.uk



Metrolink Customer Services **0161 205 2000**

Public transport information **0161 244 1000**

